## **Comcast Business Customer Referral Program Terms and Conditions**

- 1. These terms and conditions ("**Terms**") apply to the Comcast Business Customer Referral program (the "**Program**"). By referring a customer or otherwise participating under the Program, the referring Comcast Business customer ("**Advocate**") agrees to these Terms. These terms have been revised and are effective as of [September 7, 2017].
- 2. Under the Program, eligible Advocates will receive a \$100 reward (the "Reward") per referral of a referred customer ("Referred Customer") who subscribes to an Eligible Service (defined below). This Reward amount remains unchanged regardless of the type of qualifying Comcast Business service that is installed by the Referred Customer and whether or not the qualifying Comcast Business service is purchased at a promotional rate. The Reward will appear as a credit on the Advocate's Comcast account once the Referred Customer's installation and 30-day service period, further described below, has been completed.
- 3. In order to be eligible for this Business Customer Services Referral Program and be eligible for a \$100 reward, the Advocate:
  - (a) Must be a current Comcast Business customer with a Comcast account in good standing;
  - (b) Must submit all referrals through the Advocate's Comcast Sales Representative and electronically agree to these Comcast Business Customer Referral Program Terms and Conditions; and
  - (c) Must provide all of the required information regarding the Referred Customer, including, but not limited to the Referred Customer's name and contact information to the assigned Comcast Business Sales Representative.
- 4. In order for the Advocate to receive a Reward, the Referred Customer must meet the following requirements:
  - (a) The Referred Customer must not have been a Comcast Business customer within one hundred and twenty (120) days of the date that the Advocate submits a referral for the Referred Customer; and
  - (b) The Referred Customer must sign at least a one (1) year minimum term agreement for one or more of the following Comcast Business Services: Comcast Business Internet, Comcast Business Voice, Business VoiceEdge, Comcast Business Ethernet Transport, SIP, PRI or Ethernet Dedicated Internet (EDI) (each an "Eligible Service" and collectively, the "Eligible Services"). A Referred Customer must activate such Eligible Service(s) within ninety (90) days from the first time that Comcast Business contacts the Referred Customer regarding the referral, and must continue such Eligible Service(s) for at least thirty (30) consecutive days following activation, with an account in good standing.

- 5. Payment of a Reward will not be made until the Referred Customer has installed the Eligible Service(s) and maintained service for at least thirty (30) consecutive days, with an account in good standing. Only one (1) Reward will be issued for a qualified Referred Customer who activate(s) and/or installs multiple Eligible Services at one (1) or more locations as a result of a referral.
- 6. By participating in the Program, an Advocate acknowledges and agrees that Comcast will not be able to share information about the Referred Customer with the Advocate, including whether or not the Referred Customer agreed to purchase Eligible Service(s) under the terms of this Program.
- 7. If multiple referrals for the same Referred Customer are received, only one (1) Reward (subject to these Terms) will be provided for the Referred Customer depending on when the referral was first received by Comcast, as determined by Comcast in its sole discretion.
- 8. Rewards may not be combined with other referral awards or similar programs.
- 9. This Program is void in all areas where prohibited.
- 10. Comcast reserves the right to change the Reward(s) and eligibility criteria under the Program and to alter, modify, suspend or terminate the Program or any component thereof at any time upon notice, which notice may be made by posting revisions on Comcast's Business Services Referral web site currently located at <a href="business.comcast.com/partner/authorized-connector-program">business.comcast.com/partner/authorized-connector-program</a> (as may be revised by Comcast, the "Site"), or if terminated, posting a notice on the Site that this Program is terminated, or through such other notification methods as determined by Comcast in its sole discretion.
- 11. Any referrals for local, state or federal government entities or E-Rate customers are not included and/or eligible for any Reward under this Program.
- 12. Comcast reserves the right to interpret these Terms in its sole and absolute discretion.